

# creative icon™ 2

## User's Guide - Voice Control

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# Voice Control

# Voice Control

Voice Control is a feature in which you can send voice commands to your sewing and embroidery machine and control it without pressing any buttons. For example you can ask your machine how to thread it or to load a specific stitch. The **creative icon™ 2** machine is compatible with Amazon Alexa and Google Assistant. Through these devices or apps you can send voice commands that will be executed by your machine.

Getting the Amazon Alexa or Google Assistant apps to cooperate with your WiFi, Bluetooth or devices can sometimes be a hassle. With the following instructions we will try to guide you smoothly through the process.

The steps described might vary depending on what smart device and software release you are using and whether or not you are/have been connected to the Amazon Alexa or Google Assistant app or device before.

If you experience problems with your Alexa or Google Assistant Setup, please visit the Alexa support respective Google Assistant Help web site.

To get started with the **creative icon™ 2** Voice Control you need to download the Amazon Alexa or Google Assistant app and follow the steps stated below.

## Important Information!

The Voice Control feature is limited to usage in countries where Alexa and/or Google are operating. The availability in different countries is managed by third-party suppliers and is subject to change.

The instructions below are general descriptions and include third-party suppliers. Availability, procedure and functionality are subject to change.

Voice Control can be used in many countries, if available, as explained above. However, your language might not be supported by the Alexa and Google Assistant apps. If your language is not supported, you can use any of the languages listed below. Make sure to set your device and your sewing machine to that language, otherwise your commands can be misunderstood.

*Note: The Voice Control feature will initially be available in English, French, Spanish and German.*

### Alexa

English                  Spanish  
French                    German

### Google Assistant

English                    Spanish  
French                     German

## Amazon Alexa

### Prepare Your **creative icon™ 2**

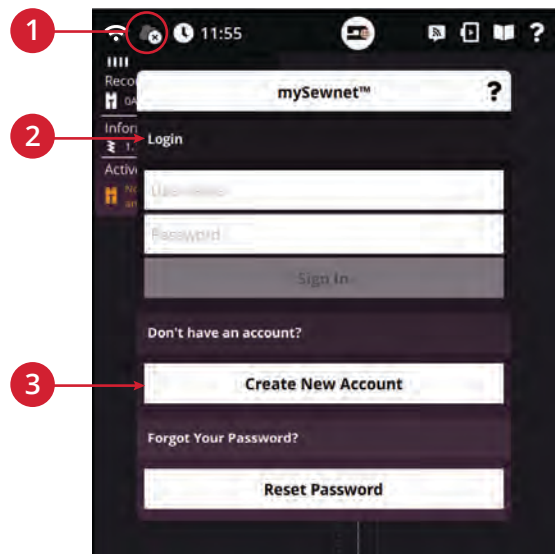
Turn on your **creative icon™ 2** and enter Sewing or Embroidery mode.

Connect it to your WiFi by touching the WiFi icon in the upper left corner of the machine screen. Enter the WiFi password.

Touch the mySewnet cloud icon (1) to login to your mySewnet account (2). If you do not have a mySewnet account, you must create one (3).

*Note: You can also create your account at [www.mysewnet.com](http://www.mysewnet.com).*

The machine needs to be connected to your WiFi and you should be signed in to your mySewnet account.



## Set up Amazon Alexa

The Alexa “mySewnet” skill used to communicate with your **creative icon™ 2**, is a merge between an “Alexa Smart Home” skill and a “Lifestyle” skill. This means that some actions can be used with smart home commands while others must be communicated using “just ask Alexa” commands. Knowing what command to use for what action can be a bit confusing at a start, but you will learn. In this document (see ) as well as in the separate document “Voice Control - Commands List”, it is clearly indicated what commands to use with respective action.

### On Your Smart Device

- Download/open the Amazon Alexa app.
- Create an Amazon Alexa account, or login to your existing Amazon Alexa account.

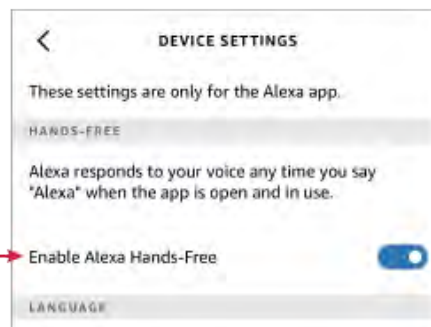
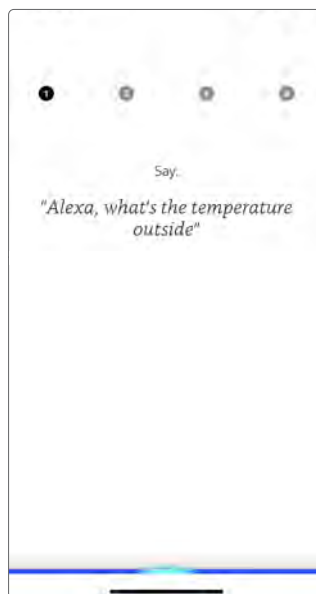
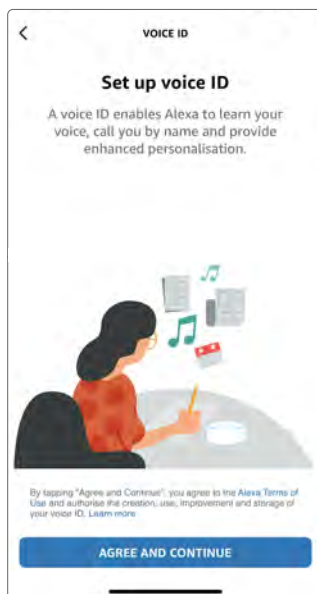
*Tip: If you experience difficulties with the linking of accounts, make sure you are connected to the same WiFi as your mySewnet account.*

If you login to the Alexa app for the first time or when you create a new account, you are asked to do certain settings such as make voice ID settings and give access to bluetooth and your microphone.

The Voice ID Settings help Alexa to better recognize your voice and accent. Giving access to the microphone and bluetooth are necessary to be able to talk to Alexa. The Alexa app will guide you through those steps.

*Note: If you have other devices in the same network, Alexa might want you to connect to those as well. This is not necessary to manage your **creative icon™ 2**. If you want to connect other devices, follow the instructions in the app.*

*Tip: To be able to communicate with Alexa Hands-Free, without tapping the blue dot in the app before giving commands, enable handsfree in the Alexa App Settings menu (More/Settings/Alexa App Settings).*



## Link mySewnet to Alexa

You can link your mySewnet account to your Alexa account using the alexa.amazon.com site or the Alexa app.

*Note: Currently, the linking of accounts cannot to be done using the app. Instead link your mySewnet account to your Alexa account using a computer.*

### Link mySewnet to Alexa Using Computer

1. Enter the link below in the search field of your web browser. The link will take you directly to the Alexa Skill Store and the mySewnet skill.

Find Your country in the list below, enter the link in the search field of your web browser. The link will take you directly to the Alexa Skill Store and the mySewnet skill.

*Note: Reviewers experience best result when using Google Chrome as web browser.*

*United States:*

<https://www.amazon.com/dp/B096ZXX4LR>

*Canada:*

<https://www.amazon.ca/dp/B096ZXX4LR>

*Australia:*

<https://www.amazon.com.au/dp/B096ZXX4LR>

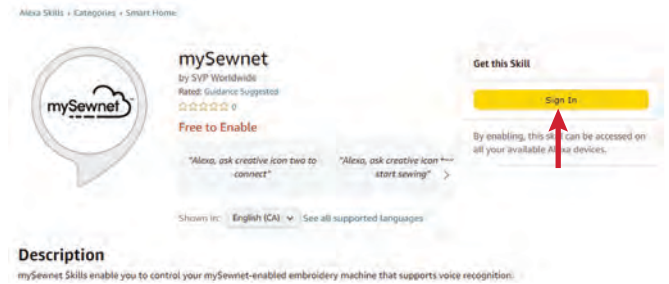
*United Kingdom:*

<https://www.amazon.co.uk/dp/B096ZXX4LR>

*India:*

<https://www.amazon.in/dp/B096ZXX4LR>

2. If you are not currently signed in to your amazon account, click "Sign-In". Enter your amazon account details and click "Sign-In".
3. Now click on "Enable" to link the mySewnet skill.



4. Alexa will ask mySewnet for access.

Click "Allow".

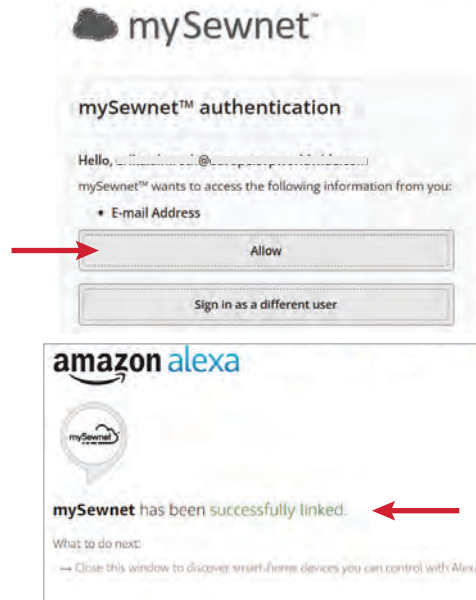
*Note: If you are not signed in to mySewnet, a mySewnet login screen is shown instead. Enter your account details and touch Sign In.*

5. Once the accounts are successfully linked, you will get a confirmation on the screen.

6. You can now use the Alexa app to communicate with your machine.

*Tip: In the section Set Up Your creative icon™ 2 as a Smart Home Device, you will learn how to set up your creative icon™ 2 as an Alexa Smart Home device.*

The list of commands that can be used is growing continuously. A full list of commands will be available in "Voice Control – Commands List".

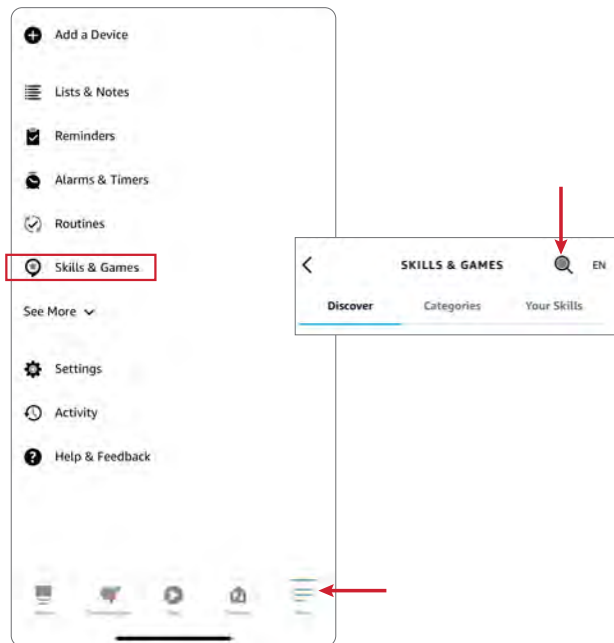


### Link mySewnet to Alexa Using the Alexa App

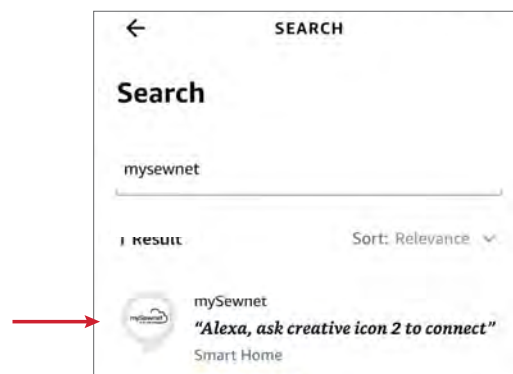
Login to mySewnet on your creative icon™ 2 and login to the Alexa app. (If you experience problems, make sure both accounts are using the same WiFi network.)

Now it is time to link your Alexa account to your mySewnet account. Here, the steps and screens shown might differ to the ones appearing on your device.

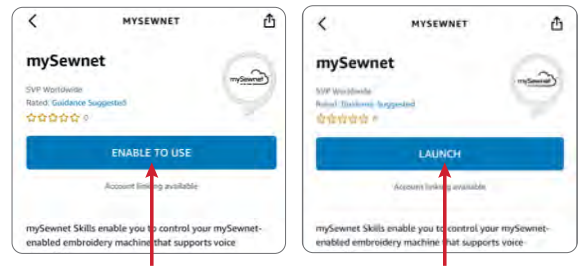
1. Find "Skills & Games". They can be found on the Home Screen or under the "More" menu (depending on what device you have).
2. Touch the magnifying glass in the top right and search "mySewnet".



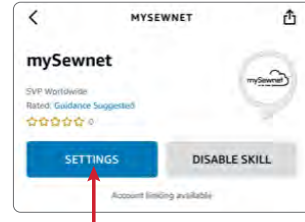
3. Select the mySewnet skill, with the sub headline .



4. Depending on your device, touch "ENABLE TO USE" or "LAUNCH".



5. Touch "SETTINGS".

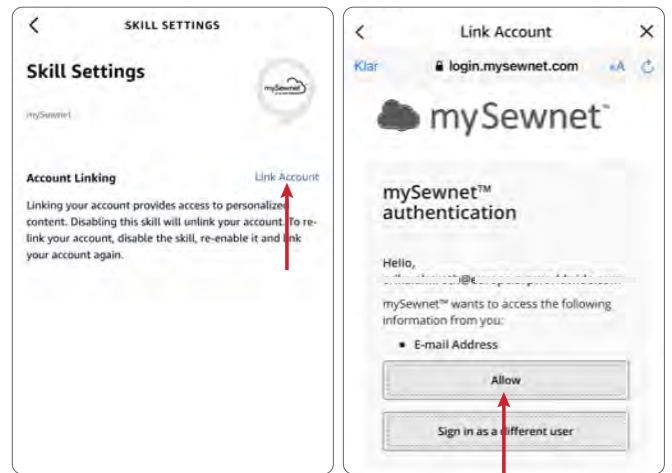


6. Touch "Link Account".

Once the "Link Account" is touched, Alexa will ask mySewnet for access.

7. Touch "Allow".

*Note: If you are not signed in to mySewnet, a mySewnet login screen is shown instead.*

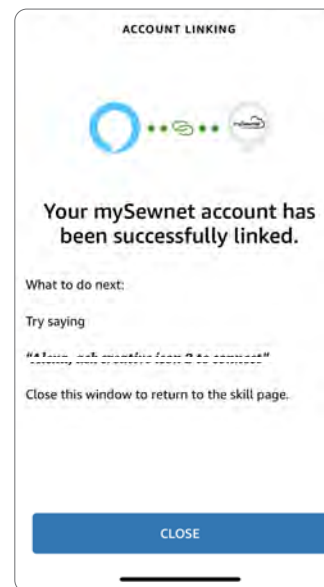


When you get this screen you are ready to connect your machine.

8. Touch "Close" and return to the Alexa Home screen.

Once Alexa confirms that your **creative icon™ 2** is connected you are good to go.

The list of commands that can be used is growing continuously. A full list of commands will be available in "Voice Control – Commands List".



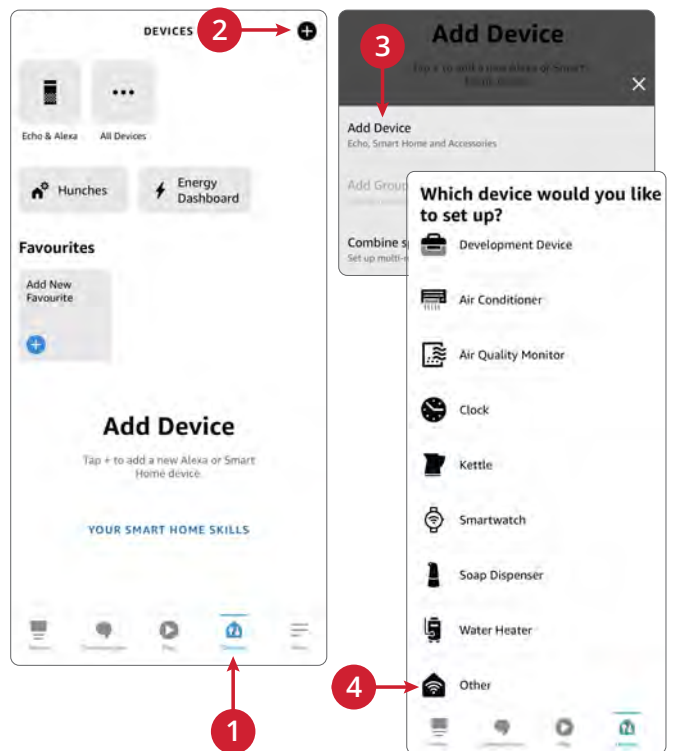


## Set Up Your **creative icon™ 2** as a Smart Home Device

If you want to use Alexa Smart Home commands with your **creative icon™ 2**, you have to set it up as a smart home device.

*Note: Before adding your **creative icon™ 2** as a smart home device, make sure to link your Alexa and mySewnet accounts as described in the above sections ( or ).*

1. In the Alexa app, open “Devices”.
2. Touch “+”.
3. Touch “Add Device”.
4. In the list of smart home devices, scroll until you reach the device called “Other”.



Make sure your **creative icon™ 2** is turned on and signed in to mySewnet.

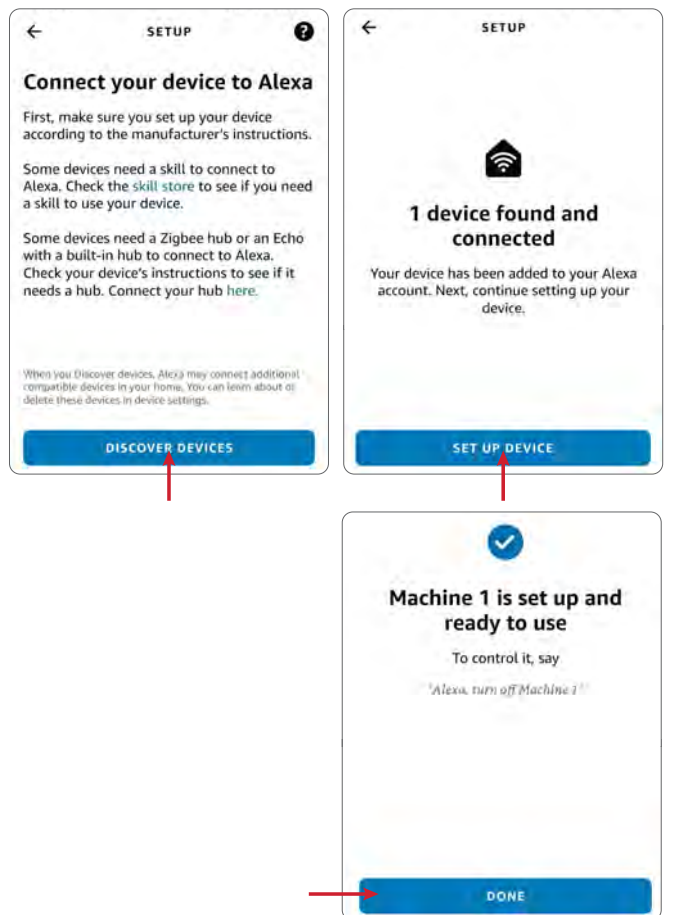
5. Touch “DISCOVER DEVICES”.

Alexa will start searching your home for your **creative icon™ 2**. Once the search is complete, Alexa will notify you that a device is found.

6. Touch “SET UP DEVICE” to set up and connect your **creative icon™ 2** to Alexa Smart Home.

Once complete, Alexa will confirm the set up. Your **creative icon™ 2** is called “Machine 1”.

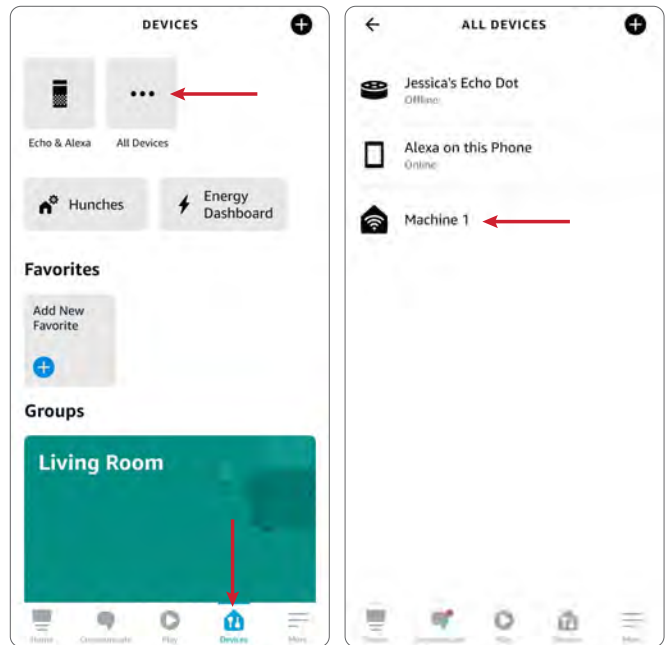
7. Touch “DONE”.



## Give Your Machine a Nickname

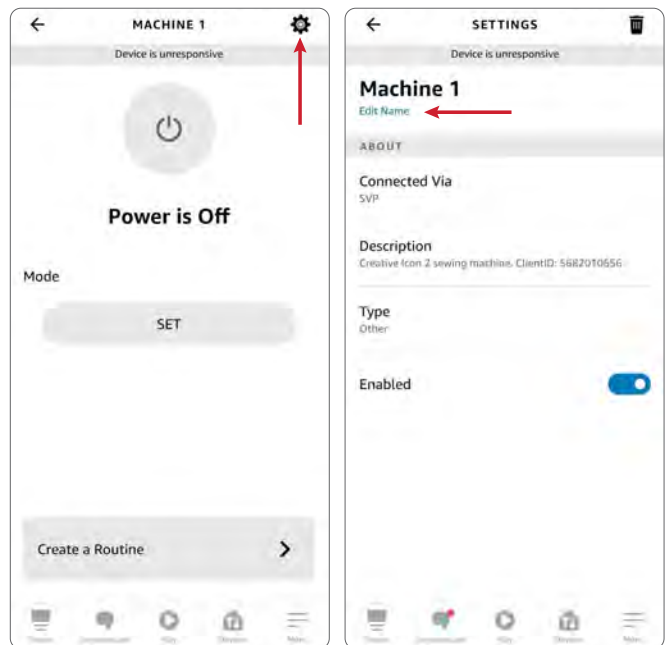
You can give your machine a more personal name than the default “machine 1”. This nickname is used when giving the smart home commands (see , ).

1. Go to “Devices”.
2. Touch “All Devices”.
3. From the list of devices, select “Machine 1”.



4. Open “Settings”.
5. Touch “Edit Name”.
6. Enter the name you want to give your machine.

*Note: Changing the name of the machine in the Alexa app does not change the machine name in your **creative icon™ 2** sewing and embroidery machine or in your mySewnet account.*



# Google Assistant

## Prepare Your **creative icon™ 2**

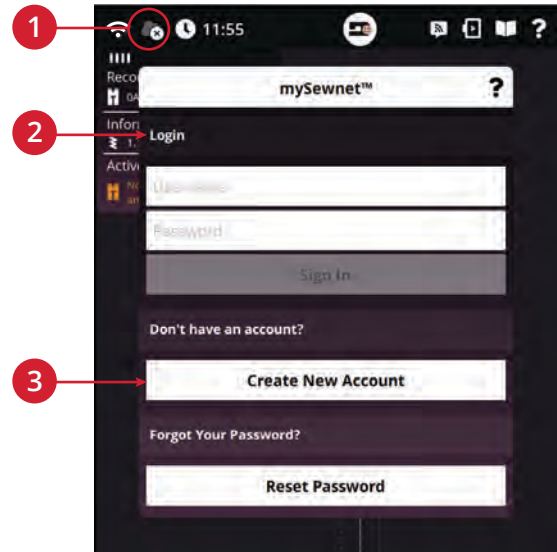
Turn on your **creative icon™ 2** and enter Sewing or Embroidery mode.

Connect it to your WiFi by touching the WiFi icon in the upper left corner of the machine screen. Enter the WiFi password.

Touch the mySewnet cloud icon (1) to login to your mySewnet account (2). If you do not have a mySewnet account, you must create one (3).

*Note: You can also create your account at [www.mysewnet.com](http://www.mysewnet.com).*

The machine needs to be connected to your WiFi and you need to sign in to your mySewnet account.



## Set Up Google Assistant

### On Your Smart Device

Download/open the Google Assistant app.

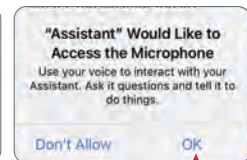
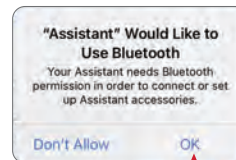
Create Google account, or login to your existing Google account.

*Tip: If you experience difficulties with the linking of accounts, make sure you are connected to the same WiFi as your mySewnet account.*

If you login to the Google Assistant app for the first time or when you create an account, you are asked give access to bluetooth and your microphone.

Giving access to the microphone and bluetooth are necessary to be able to talk to Google Assistant.

*Tip: To be able to communicate with Google Assistant Hands-Free, without tapping the microphone icon in the app before giving commands, just say "Hey Google" ("Hey Google") followed by your question or command.*



## Link mySewnet and **creative icon™ 2** to Google Assistant

When you are signed in to mySewnet on your **creative icon™ 2** and signed in to the Google Assistant app, make sure both accounts are using the same WiFi network.

Now it is time to link your Google Assistant account to your mySewnet account.

- Say: "Hey Google, talk to mySewnet". ("Hey Google, talk to mySewnet")

*Tip: If you experience that Google has difficulties understanding "mySewnet" try to write "talk to mySewnet" into the Google Assistant app. Since mySewnet is a brand name, it is more difficult for Google to understand compared to ordinary words. We are aware of the problem and are working on improvements.*

Google Assistant will ask for your permission to link the accounts.

- Say: "Yes". ("Yes")

Google Assistant will ask mySewnet for access.

You need to login to mySewnet from your smart device. Once signed in, you have to allow sharing your e-mail address with mySewnet.

- Touch "Allow".

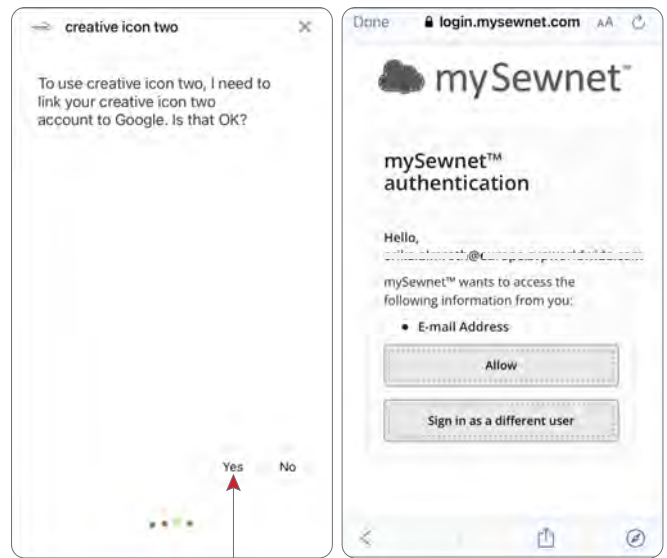
When login is confirmed the accounts are linked.

Google Assistant will say:

"Welcome to mySewnet! What would you like to do?"  
(Welcome to mySewnet! What would you like to do?)

Now you can give a command!

The list of commands that can be used is growing continuously. A full list of commands will be available in "Voice Control – Commands List".



You have purchased a modern, updatable sewing and embroidery machine. As we regularly release firmware updates, it is possible that there may be some differences between the machine firmware and the firmware described in the user's guide. Consult your local authorized retailer, and be sure to visit our website at [www.pfaff.com](http://www.pfaff.com) for the latest updates of the firmware and the user's guide.

We reserve the right to change the machine equipment and the assortment of accessories without prior notice, or make modifications to the performance or design. Such modifications, however, will always be to the benefit of the user and the product.

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