

creative icon™ 2

Voice Control – Commands

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Voice Control - Alexa

Important Information!

Voice Control is a feature in which you can send voice commands to your sewing and embroidery machine and control it without pressing any buttons. For example you can ask your machine how to thread it or to load a specific stitch. The **creative icon™ 2** machine is compatible with Amazon Alexa and Google Assistant. Through these devices or apps you can send voice commands that will be executed by your machine. How to set up your machine and devices for Voice Control is described in the separate document: “User’s Guide – Voice Control”.

The Voice Control feature is limited to usage in countries where Alexa and/or Google are operating. The availability in different countries is managed by third-party suppliers and is subject to change.

The instructions below are general descriptions and include third-party suppliers. Availability, procedure and functionality are subject to change.

Voice Control can be used in many countries, if available, as explained above. However, your language might not be supported by the Alexa and Google Assistant apps. If your language is not supported, you can use any of the languages listed below. Make sure to set your device and your sewing machine to that language, otherwise your commands can be misunderstood.

Note: The Voice Control feature will initially be available in English, French, Spanish and German.

How to Talk to **creative icon™ 2**

Note: For your safety, only use Voice Control when you are within reach of your machine.

Follow the below, to communicate as efficiently as possible with your machine:

- Make sure your device isn’t muted.
- Speak clearly with a calm voice.
- Move you device away from walls, other speakers, or background noise.
- If your command is not executed, repeat the command, rephrase your question or command or make it more specific.

You can also try separating the words — for instance the word “stitchout” might not be recognized but “stitch out” could be.

- Make sure the command you are using is listed and phrased the same way as in the commands list.
- Be patient, your **creative icon™ 2** sewing and embroidery machine is still learning!

Activate Voice Control

Do this before Voice Control can be used:

- Turn on your **creative icon™ 2**.
- Open the Alexa app (if not already open). You can also use an Alexa smart speaker if you have one linked to your Alexa account.
- Say: “Alexa, open creative icon 2”

The respons will be: “Welcome to mySewnet! What would you like to do?”

This makes Alexa active for about 30 seconds and you can give your command.

Example of Conversation

User: Say: “Alexa, open creative icon 2”
Alexa Reply: “Welcome to mySewnet! What would you like to do?”
User: “Go to demo mode”
Alexa Reply: “Okay, let’s have some fun. Anything else?”
User: “No” **session ends**

Alternative Commands

User: "Alexa, ask creative icon 2 to play demo video."

Alexa Reply: "Okay, watch and learn. Anything more?"

User: "No" **session ends**

User: "Alexa, tell creative icon 2 to go to Sewing."

Alexa Reply: "Okay, here you are. Anything else?"

User: "No" **session ends**



Commands - Alexa

Commands - Alexa

Get Information About Connection

If you have multiple Voice enabled machines connected to your mySewnet account, you can get information about which one that is selected.

Say: *"Alexa, how many machines are online?"* The number of connected machines are presented.

Say: *"Select [machine name/nickname]"* or *"Select [machine number*]"* to choose which machine to connect (for example machine 1").

"What machine is selected?"

If You didn't Hear or Understand

Say: *"Could you repeat that?"*

Toggle Between Functions/Modes

You can switch between functions and modes, by using the phrase:

"Go to..." (or if session has ended: *"Alexa, ask creative icon 2 to go to..."*)

- ... sewing
- ... embroidery
- ... sequence creator
- ... stitch creator
- ... applique creator
- ... shape creator
- ... embroidery stitch out
- ... demo mode

or by saying:

"I want to..." (or if session has ended: *"Alexa, tell creative icon 2 I want to..."*)

- ... sew
- ... embroider
- ... make a sequence
- ... create a stitch
- ... create an applique
- ... create a shape
- ... stitch out my design

Play Demo Videos

"Play..." (or if session has ended: *"Alexa, tell creative icon 2 to play (...video name) video"*)

- ... Demo video
- ... All feature videos
- ... Intro video
- ... Voice control video
- ... AI technology video
- ... Camera video
- ... Projection video
- ... Advanced accessories video

- ... Extra large embroidery area video
- ... Mysewnet video
- ... Exclusive stitches video
- ... Power and precision video

Search for Embroidery Designs

“Show me All *..” or **“Open All *..”** (or if session has ended: *“Alexa, tell creative icon 2 to show me all...”*)

* = *Any kind of embroidery design, see below for examples:*

- ... holiday embroideries
- ... butterfly embroideries
- ... bird embroideries
- ... sport embroideries
- ... holiday designs
- ... butterfly designs
- ... bird designs
- ... sport designs

Alexa will answer your request: *“Do you want to search in the machine or mysewnet library?”*

Specify where you want to search.

Load a Built-in Embroidery Design

Tip: Use your Sampler Booklet to look up the number of the design you want to load.

“Load Design...” (or if session has ended: *“Alexa, ask creative icon 2 to load design...”*)

- ... one underscore zero zero five *or*
- ... one underscore five *or*
- ... one and five (for design 1_005)
- ... one underscore zero two two *or*
- ... one underscore zero twenty two *or*
- ... one underscore twenty two *or*
- ... one and twenty two (for design 1_022)

Remaining Embroidery Time

“How Much Time is Left of this Color Block?” (or if session has ended: *“Alexa, ask creative icon 2 how much time is left of this color block?”*)

Calibrate the Embroidery Unit

“Calibrate the embroidery unit” (or if session has ended: *“Alexa, ask creative icon 2 to calibrate the embroidery unit”*)

Open a Stitch Category

“Show me all...” or **“Show all...”** (or if session has ended: *“Alexa, tell creative icon 2 to show me all...”*)

- ... Utility stitches
- ... Essential stitches
- ... Overcast stitches
- ... Buttonholes
- ... Eyelet stitches

- ... Darning stitches
- ... Quilt stitches
- ... Hand look quilt stitches
- ... Stippling stitches
- ... Crazy patch stitches
- ... Needle art
- ... Cross stitches
- ... Needlework stitches
- ... Antique hand embroidery stitches
- ... Maxi hand embroidery stitches
- ... Satin stitches
- ... Scallop edges
- ... Satin elements
- ... Borders
- ... Decorative stitches
- ... Leaves and flowers
- ... Art stitches
- ... Ornamental stitches
- ... Maxi art stitches
- ... Miscellaneous stitches
- ... Bows and hearts
- ... Animal stitches
- ... Fun stitches
- ... Monogram stitches
- ... Monogram one
- ... Monogram two
- ... Technique stitches
- ... Additional stitches
- ... Optional feet stitches
- ... Four direction stitches

Load a Stitch

Option 1 — Load a Utility Stitch by Number

“Load stitch...” (or if session has ended: *“Alexa, tell creative icon 2 to load stitch ...”*)

... one, one, six (Utility Stitches, sub menu 1, stitch 6)

... one, four, nine (Utility Stitches, sub menu 4, stitch 9)

Option 2 — Load a Stitch by Name

“Load...” (or if session has ended: *“Alexa, tell creative icon 2 to load ...”*)

... a straight stitch

... a stretch tricot stitch

... a basting stitch

... a zig zag stitch

- ... a three- step zigzag stitch
- ... a honeycomb stitch
- ... a bridging stitch
- ... a cross hem stitch
- ... a blind hem stitch
- ... an elastic blind hem stitch
- ... a closed overlock stitch
- ... an overlock stitch
- ... an overcast stitch
- ... a buttonhole
- ... a round buttonhole
- ... a decorative buttonhole
- ... a button stitch
- ... an eyelet stitch
- ... a decorative eyelet
- ... a darning stitch
- ... a reinforced darning stitch
- ... a bartack
- ... a denim bartack
- ... a decorative bartack
- ... a pin stitch
- ... a scallop stitch
- ... a candlewicking stitch
- ... a satin stitch

Set the Machine for Free-motion Sewing

“Set the machine ...” (or if session has ended: *“Alexa, ask creative icon 2 to set the machine...”*)

- ... for free motion sewing
- ... for free motion with dynamic spring foot
- ... for sensormatic free motion
- ... for free motion ruler foot

Learn an Exclusive Sewing Technique

“Show me how to sew...” or **“Show me a video on how to sew...”** (or if session has ended: *“Alexa, tell creative icon 2 to show me how to sew ...”*)

- ... Single ribbon stitches
- ... Double ribbon stitches
- ... Triple ribbon stitches
- ... Stacking stitches
- ... Floating stitches
- ... Radiant stitches
- ... Lace edge stitches

Show Instructions and Tutorials

Garment Techniques

“Show me how to sew...” or **“Show me a video on how to sew...”** (or if session has ended: *“Alexa, tell creative icon 2 to show me how to sew...”*)

- ... a buttonhole
- ... a button
- ... a centered zipper
- ... an invisible zipper
- ... a separating zipper
- ... a fly zipper
- ... a zipper on a pillow
- ... a zipper
- ... a hidden zipper
- ... a side pocket
- ... a front hip pocket
- ... a patch pocket
- ... a flap pocket
- ... a pocket flap
- ... a pocket
- ... a dart
- ... tucks
- ... pleats
- ... bias facing
- ... a shaped neckline
- ... ribbing neckline
- ... a neckline
- ... a collar and facing
- ... a rolled collar
- ... a shirt collar
- ... a collar
- ... a double hem
- ... a blind hem
- ... mitered corners
- ... a hem
- ... a straight waistband
- ... a topstitched waistband
- ... a casing
- ... a waistband
- ... gathering
- ... ruffles
- ... piping

Quick Start Guide

“Show me how to...” or **“Show me a video on how to...”** (or if session has ended: *“Alexa, ask creative icon 2 to show me how to...”*)

- ... thread the machine
- ... use the automatic needle threader
- ... attach the embroidery unit
- ... remove the embroidery unit
- ... hoop my project
- ... attach the hoop
- ... remove the hoop
- ... engage the IDT system
- ... disengage the IDT system
- ... attach presser foot 6D
- ... wind the bobbin
- ... wind the bobbin through the needle
- ... insert the bobbin
- ... mount the quilt binder
- ... set up the embellishment attachment
- ... set up the ribbon attachment
- ... set up the multi function foot control

Tutorials

“Show me how to...” or **“Show me a video on how to...”** (or if session has ended: *“Alexa, ask creative icon 2 to show me how to...”*)

- ... quilt
- ... piece a quilt
- ... do quarter inch piecing
- ... stitch in the ditch
- ... do stippling
- ... sew free motion quilting
- ... use the ruler foot
- ... bind a quilt
- ... sew an embroidery
- ... sew an applique
- ... embroider an applique
- ... create an applique
- ... sew free standing designs
- ... sew a pop-up design
- ... sew cutwork
- ... sew yarn couching
- ... use the creative bobbin case
- ... sew a 3D design
- ... sew a fringe design
- ... sew a foam design

- ... sew thread velvet
- ... use the creative embellishment attachment
- ... use the creative ribbon embroidery attachment
- ... use the embellishment attachment
- ... embroider with ribbon
- ... embroider with yarn
- ... embroider with beads
- ... embroider with four millimeter beads
- ... embroider with two millimeter beads
- ... embroider a felting design
- ... make a continuous design
- ... use embroidery fonts
- ... use shape creator
- ... create a stitch
- ... create a sequence
- ... use applique creator
- ... do precise positioning
- ... combine embroideries
- ... use the grand dream hoop
- ... use the texture hoop

Search our FAQ's (Frequently Asked Questions)

You can search our FAQ's when you experience difficulties, by using the phrase:

"Why ..." (or if session has ended: *"Alexa, ask creative icon 2 why..."*)

- ... won't my machine synchronize files with mySewnet?
- ... won't my machine connect to wifi?
- ... won't my machine embroider?
- ... are there thread loops under my embroidery design?
- ... isn't my machine feeding fabric?
- ... are my stitches uneven?
- ... did my bobbin thread break?
- ... did my needle thread break?
- ... is my machine skipping stitches?
- ... won't the automatic needle threader work?
- ... isn't the bobbin alarm working?
- ... won't my machine cut the threads?
- ... is my stitch irregular?
- ... won't my machine sew?
- ... won't my machine respond to touch?
- ... won't my machine buttons work?
- ... did my machine needle move in place and make a different noise?



Voice Control - Google Assistant

Important Information!

Voice Control is a feature in which you can send voice commands to your sewing and embroidery machine and control it without pressing any buttons. For example you can ask your machine how to thread it or to load a specific stitch. The **creative icon™ 2** machine is compatible with Amazon Alexa and Google Assistant. Through these devices or apps you can send voice commands that will be executed by your machine. How to set up your machine and devices for Voice Control is described in the separate document: “User’s Guide – Voice Control”.

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Note: The Voice Control feature will initially be available in English, French, Spanish and German.

How to Talk to **creative icon™ 2**

Note: For your safety, only use Voice Control when you are within reach of your machine.

Follow the below, to communicate as efficiently as possible with your machine:

- Make sure your device isn’t muted.
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- Move you device away from walls, other speakers, or background noise.
- If your command is not executed, repeat the command, rephrase your question or command or make it more specific.

You can also try separating the words — for instance the word “stitchout” might not be recognized but “stitch out” could be.

- Make sure the command you are using is listed and phrased the same way as in the commands list.
- Be patient, your **creative icon™ 2** sewing and embroidery machine is still learning!

Activate Voice Control using Google Assistant

Do this before Voice Control can be used:

- Turn on your **creative icon™ 2**.
- Open the Google Assistant app (if not already open). You can also use a Google speaker if you have one linked to your Google account.
- Say: “Hey Google, talk to mySewnet”

The respons will be: “Welcome to mySewnet! What would you like to do?”

This makes Google active for about 8 seconds and you can give your command.

You can also use the following phrases to give your commands:

“Hey Google, speak to mySewnet”

“Hey Google, ask mySewnet to...”

Example of Conversation

User: Say: “Hey Google, speak to mySewnet”

Google Reply: “Welcome to mySewnet! What would you like to do?”

User: “Go to demo mode”

Google Reply: "Okay, let's have some fun. Anything else?"

User: "No" **session ends**

Alternative Commands

User: "Hey Google, talk to mySewnet"

Google Reply: "Welcome to mySewnet! What would you like to do?"

User: "I want to sew"

Google Reply: "Okay, let's have some fun. Anything else?"

User: "No" **session ends**

User: "Hey Google, ask mySewnet to..." ... load a zigzag stitch.

Google Reply: "Okay, Let's create something fun. Anything else?"

User: "No" **session ends**



Commands - Google Assistant

Commands - Google Assistant

Get Information About Connection

If you have multiple Voice enabled machines connected to your mySewnet account, you can get information about which one that is selected.

Say: *"Hey Google, ask mySewnet how many machines are online?"* The number of connected machines are presented.

Say: *"Select [machine name/nickname]"* or *"Select [machine number*]"* to choose which machine to connect (for example machine 1").

"What machine is selected?"

If You didn't Hear or Understand

Say: *"Could you repeat that?"*

Toggle Between Functions/Modes

You can switch between functions and modes, by using the phrase:

"Go to..." (or if session has ended: *"Hey Google, ask mySewnet to go to..."*)

... sewing

... embroidery

... sequence creator

... stitch creator

... applique creator

... shape creator

... embroidery stitch out

... demo mode

or by saying:

"I want to..." (or if session has ended: *"Hey Google, talk to mySewnet, I want to..."*)

... sew

... embroider

... make a sequence

... create a stitch

... create an applique

... create a shape

... stitch out my design

Play Demo Videos

"Play..." (or if session has ended: *"Hey Google, ask mySewnet to play ..."*)

... Demo video

... All feature videos

... Intro video

... Voice control video

... AI technology video

... Camera video

... Projection video

... Advanced accessories video

- ... Extra large embroidery area video
- ... Mysewnet video
- ... Exclusive stitches video
- ... Power and precision video

Search for Embroidery Designs

“Show me All *...” or **“Open All *...”** (or if session has ended: *“Hey Google, ask mySewnet to show me all...”*)

* = Any kind of embroidery design, see below for examples:

- ... holiday embroideries
- ... butterfly embroideries
- ... bird embroideries
- ... sport embroideries
- ... holiday designs
- ... butterfly designs
- ... bird designs
- ... sport designs

Alexa will answer your request: *“Do you want to search in the machine or mysewnet library?”*

Specify where you want to search.

Load a Built-in Embroidery Design

Tip: Use your Sampler Booklet to look up the number of the design you want to load.

“Load Design...” (or if session has ended: *“Hey Google, ask mySewnet to load design ...”*)

- ... one underscore zero zero five *or*
- ... one underscore five *or*
- ... one and five (for design 1_005)
- ... one underscore zero two two *or*
- ... one underscore zero twenty two *or*
- ... one underscore twenty two *or*
- ... one and twenty two (for design 1_022)

Remaining Embroidery Time

“How Much Time is Left of this Color Block?” (or if session has ended: *“Hey Google, ask mySewnet how much time is left of this color block?”*)

Calibrate the Embroidery Unit

“Calibrate the embroidery unit” (or if session has ended: *“Hey Google, ask mySewnet to calibrate the embroidery unit”*)

Open a Stitch Category

“Show me all...” or **“Show all...”** (or if session has ended: *“Hey Google, ask mySewnet to show me all...”*)

- ... Utility stitches
- ... Essential stitches
- ... Overcast stitches
- ... Buttonholes
- ... Eyelet stitches

- ... Darning stitches
- ... Quilt stitches
- ... Hand look quilt stitches
- ... Stippling stitches
- ... Crazy patch stitches
- ... Needle art
- ... Cross stitches
- ... Needlework stitches
- ... Antique hand embroidery stitches
- ... Maxi hand embroidery stitches
- ... Satin stitches
- ... Scallop edges
- ... Satin elements
- ... Borders
- ... Decorative stitches
- ... Leaves and flowers
- ... Art stitches
- ... Ornamental stitches
- ... Maxi art stitches
- ... Miscellaneous stitches
- ... Bows and hearts
- ... Animal stitches
- ... Fun stitches
- ... Monogram stitches
- ... Monogram one
- ... Monogram two
- ... Technique stitches
- ... Additional stitches
- ... Optional feet stitches
- ... Four direction stitches

Load a Stitch

Option 1 — Load a Utility Stitch by Number

“Load stitch...” (or if session has ended: *“Hey Google, ask mySewnet to load stitch ...”*)

... one, one, six (Utility Stitches, sub menu 1, stitch 6)

... one, four, nine (Utility Stitches, sub menu 4, stitch 9)

Option 2 — Load a Stitch by Name

“Load...” (or if session has ended: *“Hey Google, ask mySewnet to load ...”*)

... a straight stitch

... a stretch tricot stitch

... a basting stitch

... a zig zag stitch

- ... a three- step zigzag stitch
- ... a honeycomb stitch
- ... a bridging stitch
- ... a cross hem stitch
- ... a blind hem stitch
- ... an elastic blind hem stitch
- ... a closed overlock stitch
- ... an overlock stitch
- ... an overcast stitch
- ... a buttonhole
- ... a round buttonhole
- ... a decorative buttonhole
- ... a button stitch
- ... an eyelet stitch
- ... a decorative eyelet
- ... a darning stitch
- ... a reinforced darning stitch
- ... a bartack
- ... a denim bartack
- ... a decorative bartack
- ... a pin stitch
- ... a scallop stitch
- ... a candlewicking stitch
- ... a satin stitch

Set the Machine for Free-motion Sewing

“Set the machine ...” (or if session has ended: *“Hey Google, ask mySewnet to set the machine...”*)

- ... for free motion sewing
- ... for free motion with dynamic spring foot
- ... for sensormatic free motion
- ... for free motion ruler foot

Learn an Exclusive Sewing Technique

“Show me how to sew...” or **“Show me a video on how to sew...”** (or if session has ended: *“Hey Google, ask mySewnet to show me how to sew ...”*)

- ... Single ribbon stitches
- ... Double ribbon stitches
- ... Triple ribbon stitches
- ... Stacking stitches
- ... Floating stitches
- ... Radiant stitches
- ... Lace edge stitches

Show Instructions and Tutorials

Garment Techniques

“Show me how to sew...” or **“Show me a video on how to sew...”** (or if session has ended: *“Hey Google, ask mySewnet to show me how to sew...”*)

- ... a buttonhole
- ... a button
- ... a centered zipper
- ... an invisible zipper
- ... a separating zipper
- ... a fly zipper
- ... a zipper on a pillow
- ... a zipper
- ... a hidden zipper
- ... a side pocket
- ... a front hip pocket
- ... a patch pocket
- ... a flap pocket
- ... a pocket flap
- ... a pocket
- ... a dart
- ... tucks
- ... pleats
- ... bias facing
- ... a shaped neckline
- ... ribbing neckline
- ... a neckline
- ... a collar and facing
- ... a rolled collar
- ... a shirt collar
- ... a collar
- ... a double hem
- ... a blind hem
- ... mitered corners
- ... a hem
- ... a straight waistband
- ... a topstitched waistband
- ... a casing
- ... a waistband
- ... gathering
- ... ruffles
- ... piping

Quick Start Guide

“Show me how to...” or **“Show me a video on how to...”** (or if session has ended: *“Hey Google, ask mySewnet to show me how to...”*)

- ... thread the machine
- ... use the automatic needle threader
- ... attach the embroidery unit
- ... remove the embroidery unit
- ... hoop my project
- ... attach the hoop
- ... remove the hoop
- ... engage the IDT system
- ... disengage the IDT system
- ... attach presser foot 6D
- ... wind the bobbin
- ... wind the bobbin through the needle
- ... insert the bobbin
- ... mount the quilt binder
- ... set up the embellishment attachment
- ... set up the ribbon attachment
- ... set up the multi function foot control

Tutorials

“Show me how to...” or **“Show me a video on how to...”** (or if session has ended: *“Hey Google, ask mySewnet to show me how to...”*)

- ... quilt
- ... piece a quilt
- ... do quarter inch piecing
- ... stitch in the ditch
- ... do stippling
- ... sew free motion quilting
- ... use the ruler foot
- ... bind a quilt
- ... sew an embroidery
- ... sew an applique
- ... embroider an applique
- ... create an applique
- ... sew free standing designs
- ... sew a pop-up design
- ... sew cutwork
- ... sew yarn couching
- ... use the creative bobbin case
- ... sew a 3D design
- ... sew a fringe design
- ... sew a foam design

- ... sew thread velvet
- ... use the creative embellishment attachment
- ... use the creative ribbon embroidery attachment
- ... use the embellishment attachment
- ... embroider with ribbon
- ... embroider with yarn
- ... embroider with beads
- ... embroider with four millimeter beads
- ... embroider with two millimeter beads
- ... embroider a felting design
- ... make a continuous design
- ... use embroidery fonts
- ... use shape creator
- ... create a stitch
- ... create a sequence
- ... use applique creator
- ... do precise positioning
- ... combine embroideries
- ... use the grand dream hoop
- ... use the texture hoop

Search our FAQ's (Frequently Asked Questions)

You can search our FAQ's when you experience difficulties, by using the phrase:

"Why ..." (or if session has ended: *"Hey Google, ask mySewnet why..."*)

- ... won't my machine synchronize files with mySewnet?
- ... won't my machine connect to wifi?
- ... won't my machine embroider?
- ... are there thread loops under my embroidery design?
- ... isn't my machine feeding fabric?
- ... are my stitches uneven?
- ... did my bobbin thread break?
- ... did my needle thread break?
- ... is my machine skipping stitches?
- ... won't the automatic needle threader work?
- ... isn't the bobbin alarm working?
- ... won't my machine cut the threads?
- ... is my stitch irregular?
- ... won't my machine sew?
- ... won't my machine respond to touch?
- ... won't my machine buttons work?
- ... did my machine needle move in place and make a different noise?

You have purchased a modern, updatable sewing and embroidery machine. As we regularly release firmware updates, it is possible that there may be some differences between the machine firmware and the firmware described in this commands list.

INTELLECTUAL PROPERTY

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