



## LIMITED WARRANTY

### Arrow<sup>™</sup> Sewing Furniture 10-Year Warranty

**WHAT THIS WARRANTY COVERS:** Arrow Companies, LLC (Arrow) provides limited warranty coverage to the original purchaser of this product against defects in materials or workmanship of Arrow furniture components for a period of ten years from the date of purchase. As used in this Warranty, "defect" means imperfections in components which substantially impair the utility of the product. This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

**HOW TO GET SERVICE:** Simply contact Arrow at 1-800-533-7347 or CS@ArrowCabinets.com. When you request warranty service, you must also present proof of purchase documentation, which includes the date of purchase (detailed receipt), and photos of the product. Arrow will replace any defective part (at its sole option), excluding labor. Replacement parts will be warranted for only the remaining period of the original Warranty.

Replacement parts will be shipped freight prepaid on any initial warranty claim during first year of Warranty only. Warranty applies only to defects confirmed by Arrow Companies, LLC and will be replaced or repaired at Arrow's option. In the event parts are no longer available for a warranty claim, customer may receive brand new cabinet at a price equal to 60% off the MSRP of a current comparable model.

**WHAT'S NOT COVERED:** There is no warranty coverage for defects or conditions that result from the failure to follow product assembly instructions, information or warnings, misuse or abuse, intentional damage, fire, flood, alteration or modification of the product, or use of the product in a manner inconsistent with its intended use, nor any condition resulting from incorrect or inadequate maintenance, cleaning, or care, or neglect, cuts or scratches. Caster damage as a result of moving furniture fully loaded or with locked casters. Damage resulting from electrical surge or lightning. Use in commercial or education environments. Arrow Sewing Furniture is designed for residential use only.

ARROW SHALL HAVE NO LIABILITY for ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND and all such damages are EXCLUDED FROM THIS WARRANTY, such as loss of use, disassembly, transportation, labor or damage to property on or near the product. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. The Warranty cannot be transferred to subsequent owners or users of the product, and it shall be immediately void in the event the product is resold, transferred, leased or rented to any third party or person other than the original purchaser.

#### ADDITIONAL LIMITATIONS:

THERE ARE NO OTHER WARRANTIES APPLICABLE TO THIS PRODUCT. Under the laws of certain states, there may be no implied warranties from Arrow and all implied warranties, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE are disclaimed where allowed by law. TO THE EXTENT ANY IMPLIED WARRANTIES ARE APPLICABLE, ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE DURATION OF THIS EXPRESS WARRANTY or the minimum period allowed by law, whichever is shorter. Some states do not allow limitations on how long an implied Warranty lasts, so the above limitation may not apply to you. This limited warranty gives you specific legal rights. This limited warranty does not, in any way, affect the rights given to you by law.

**REGISTER YOUR PRODUCT:** Original purchaser should register the purchase online at www.ArrowCabinets.com/warranty.

#### Notice to Customer:

Before beginning assembly, remove all parts from the carton. Please review the illustrations below to determine that all parts are Included.

For assembly or operating assistance, or to report any missing or damaged parts, you may call or write to:

#### cs@arrowcabinets.com

1-800-533-7347

Arrow Cabinets

P.O. Box 307, Delavan, WI 53115

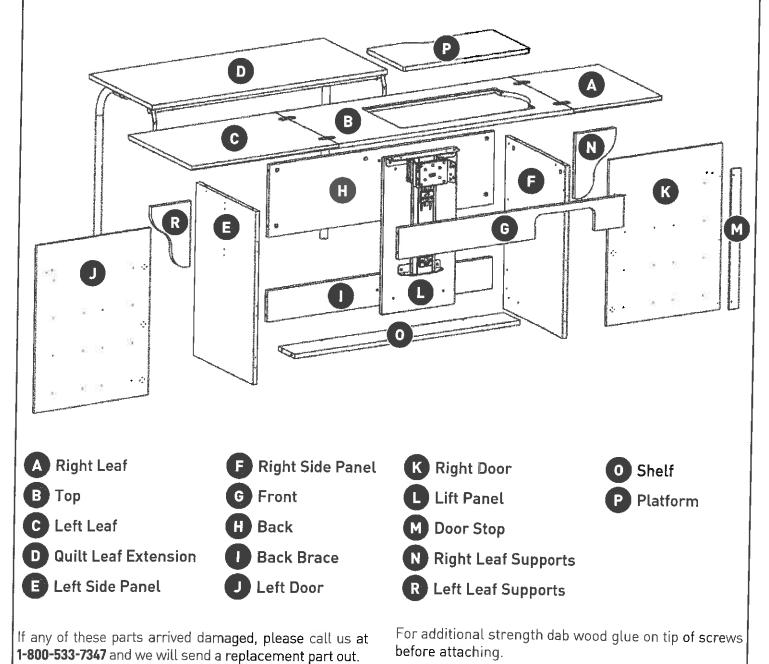
#### TO ORDER REPLACEMENT PARTS CALL 1-800-533-7347

**NOTE:** To assure proper handling of replacement parts please include the following information:

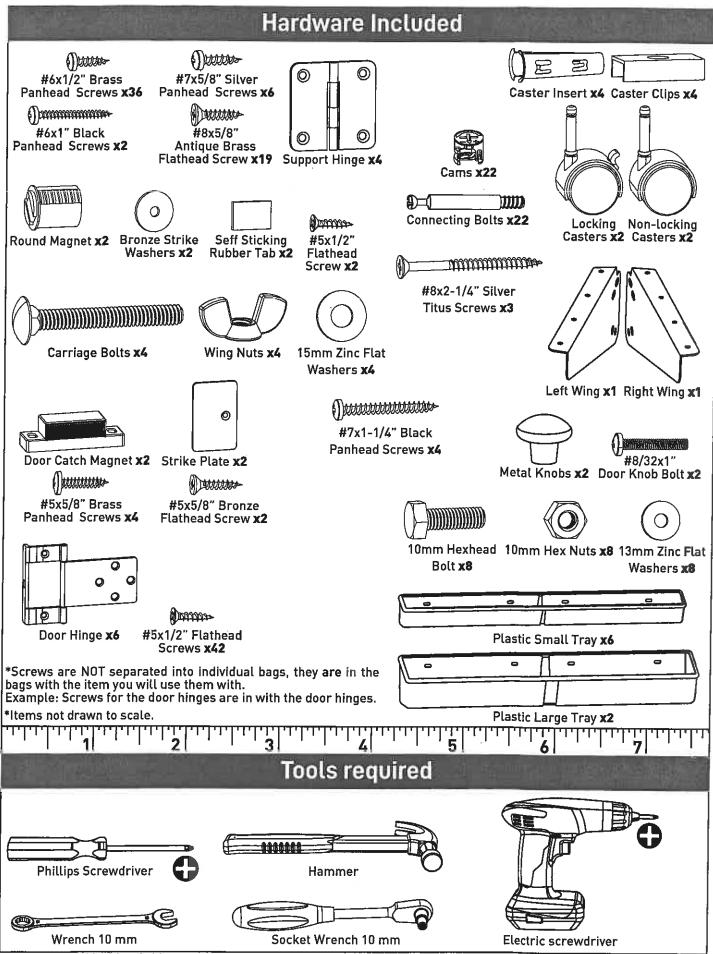
- Model Number of Unit 700 (Oak) 701 (White) 702 (Cherry)
- Production ID Number
- Number of Part Required
- Your Name, Address, and Phone Number

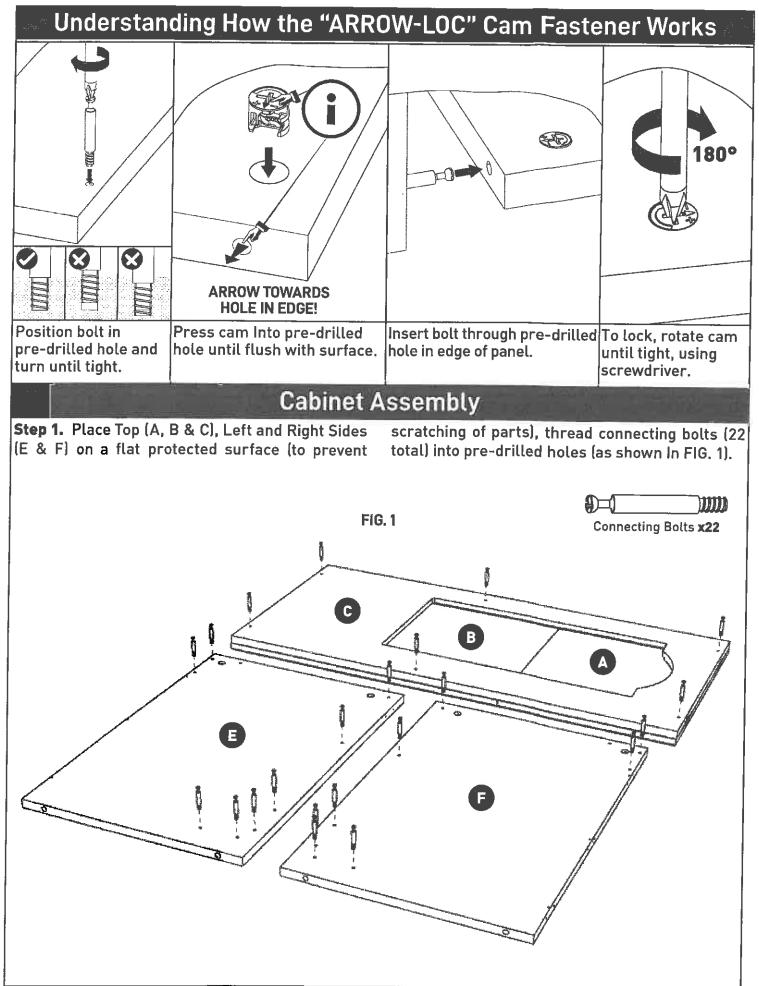
## Wooden Materials

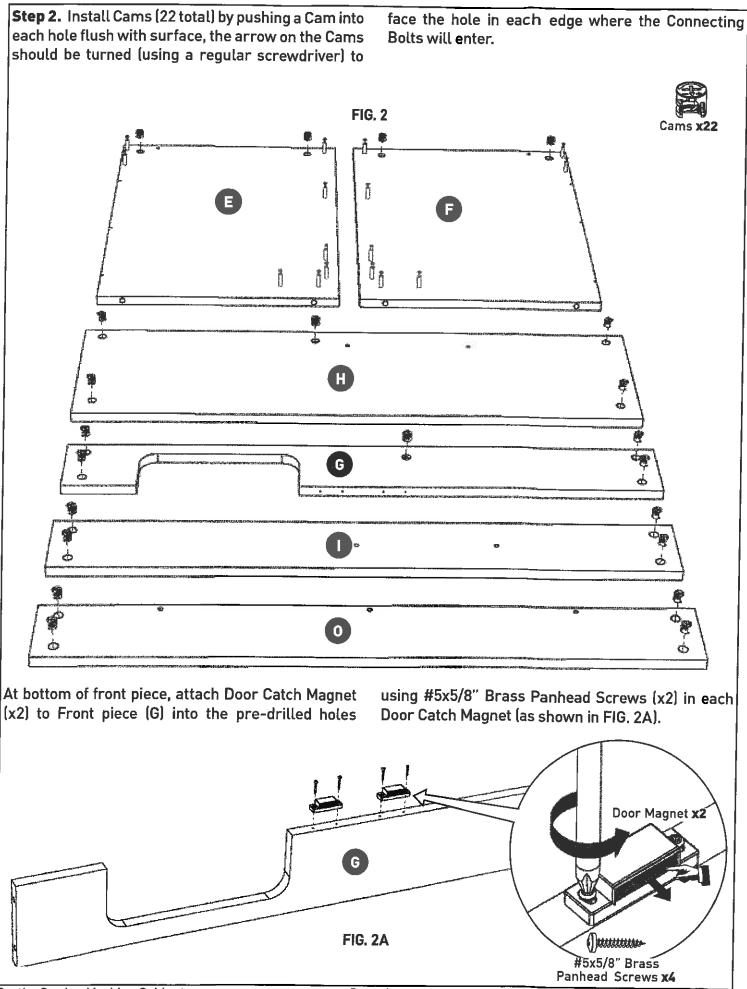
Parts are labeled with capital letters. To reference letters, turn to the Wood Parts List in the back of your manual.



Bertha Sewing Machine Cabinet







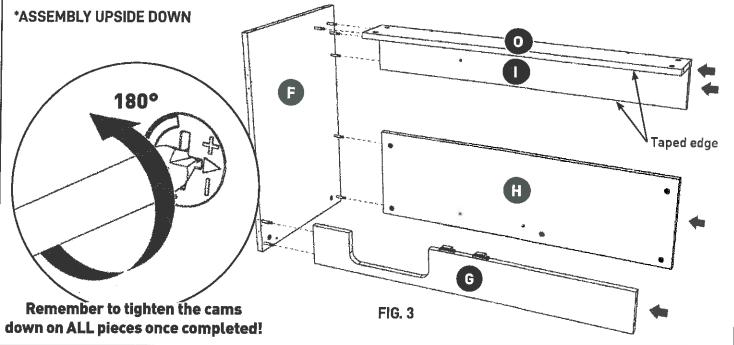
**Step 3.** Attach Back (H) by guiding onto Connecting Bolts (x2) in Right Side (F). Turn Cams to locked position, using screwdriver. Cams facing forward. Attach Front (G) (taped edge up) to Right Side (F), guiding Front (G) onto Connecting Bolts (x2). Turn Cams to locked positions, using screwdriver.

Attach Brace (I) (taped edge down) to Right Side (F) with CAMS TOWARD REAR of unit, guiding Brace (I)

onto Connecting Bolts (x2). Turn Cams into locked position, using screwdriver.

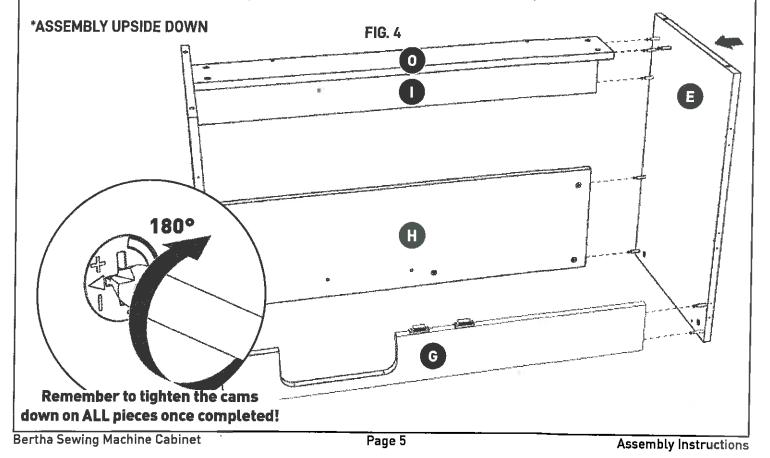
Attach Shelf (0) cams facing up, guiding onto Connecting Bolts (x2) on Right Side (F). Turn Cams to locked position.

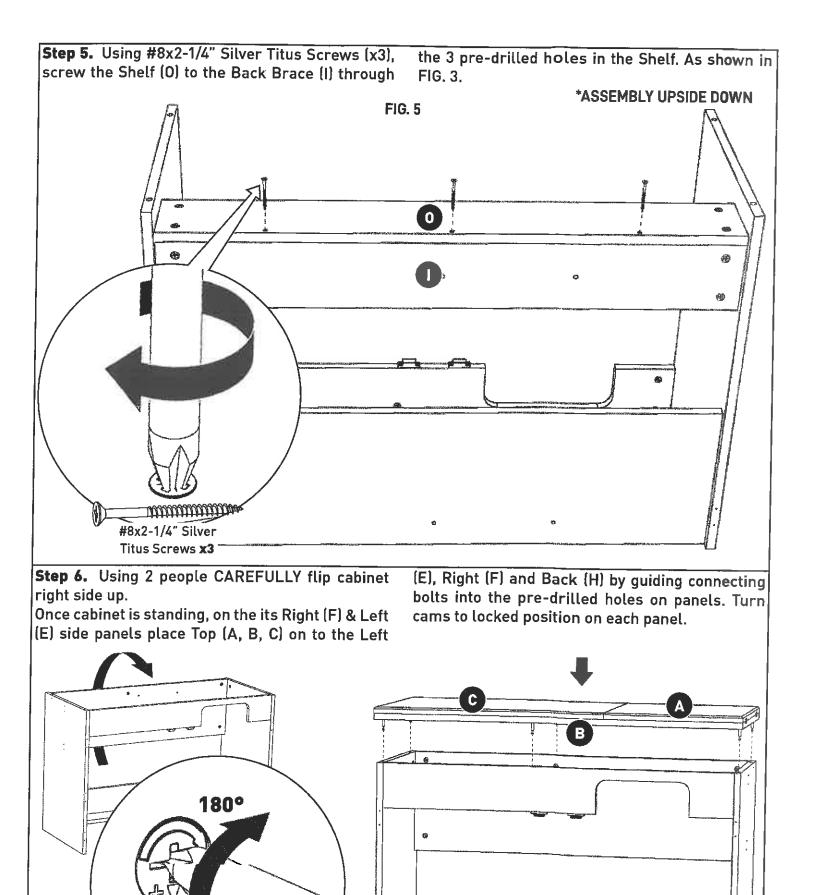
AFTER INSTALLING BRACE, HOLD BRACE TO AVOID PRESSURE ON BOLTS UNTIL LEFT SIDE IS ATTACHED, OR TURN UNIT ONTO RIGHT SIDE.



**Step 4.** Attach Left Side (E) to Brace (I), Back (H) and Front (G) & Shelf (O) guiding Bolts into holes.

Turn Cams to locked position, using screwdriver (as shown In FIG. 4).





Remember to tighten the cams down on ALL pieces once completed!

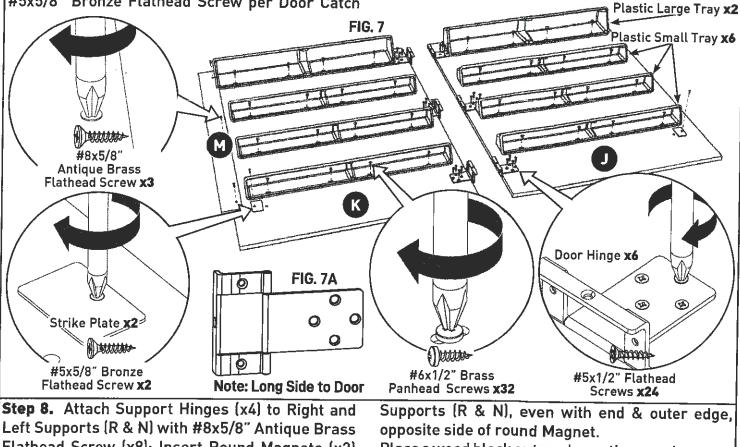
**FIG. 6** 

Step 7. Attach the plastic Trays (x8) to the Door (J & K) by inserting the #6x1/2" Brass Panhead Screws (x32) into the Door (0).

Attach Small Trays (x3) in the top three rows of pre-drilled holes and Large Tray in the bottom row. Screw in Strike Plate (x1) in each Door (J,K) using #5x5/8" Bronze Flathead Screw per Door Catch

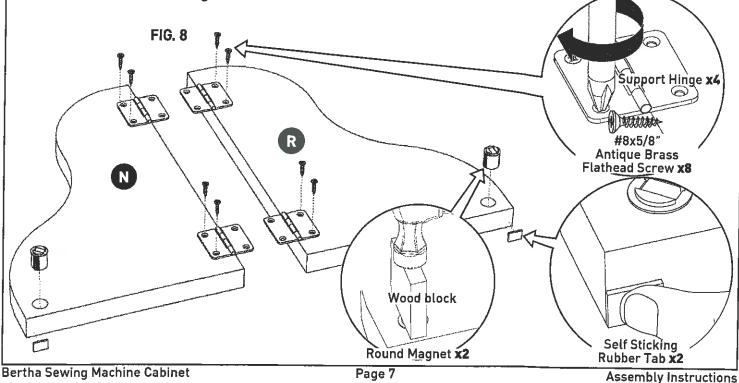
Plate.

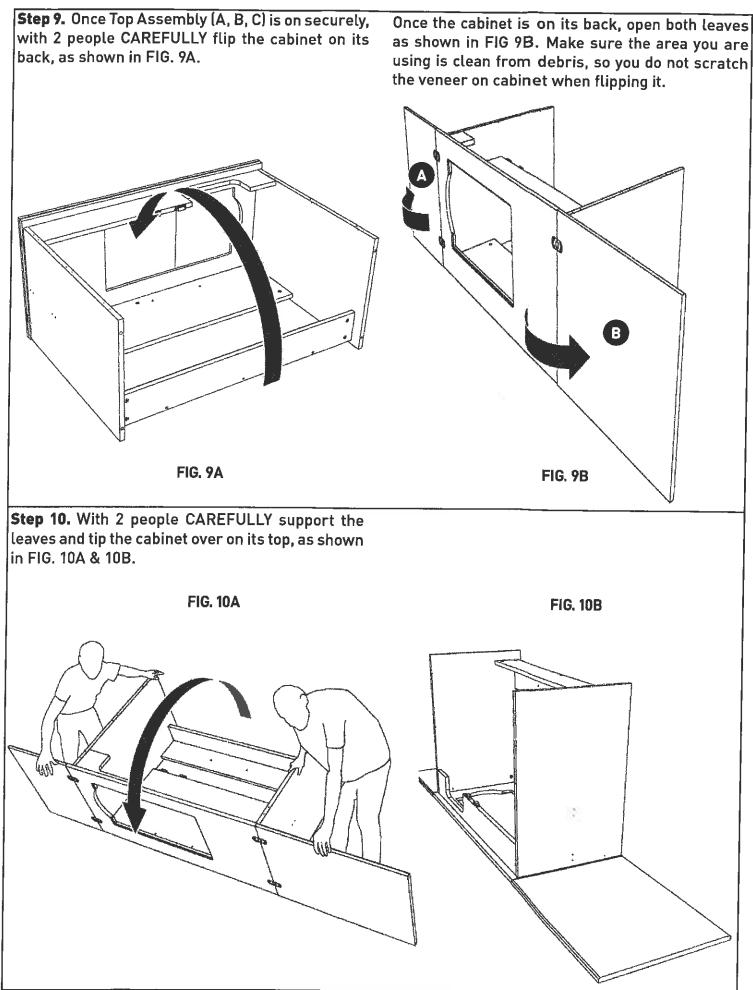
Attach Door Hinges in each Door (J,K) with #5x1/2" Flathead Screw (24) (as shown In FIGS. 7 and 7A). Long end attaches to door. Attach Door Stop (M) using #8x5/8" Antique Brass Flathead Screws, to the Right Door (K).

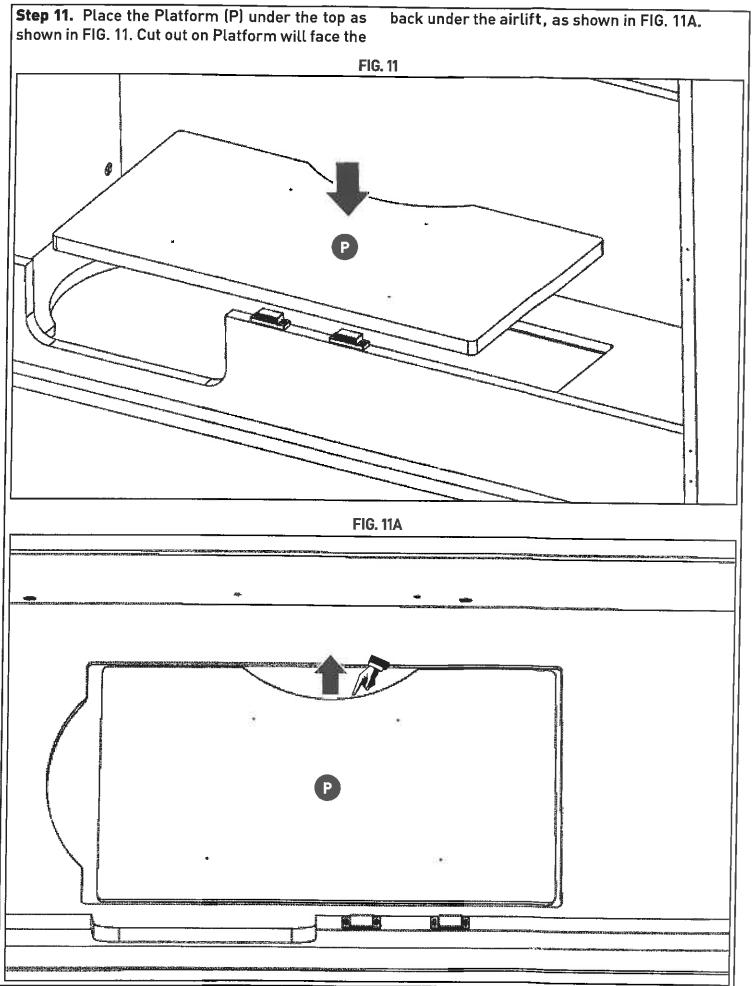


Flathead Screw (x8); Insert Round Magnets (x2) into holes in Leaf Supports (L & K) (as shown In FIG. 8). Attach Self Sticking Rubber Tabs to Leaf

Place a wood block or towel over the round magnet and tap hard to get magnet in hole.

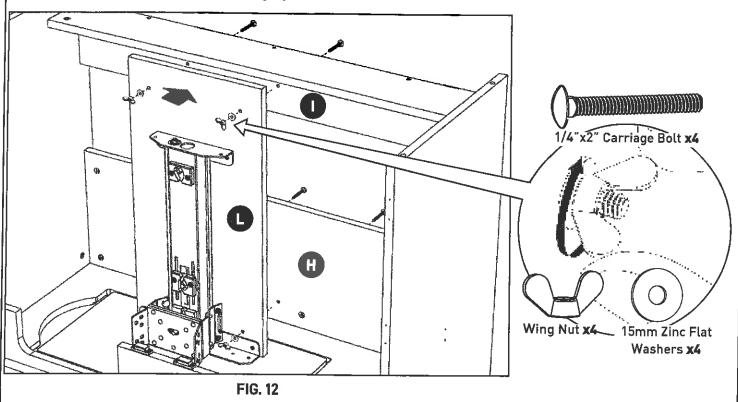






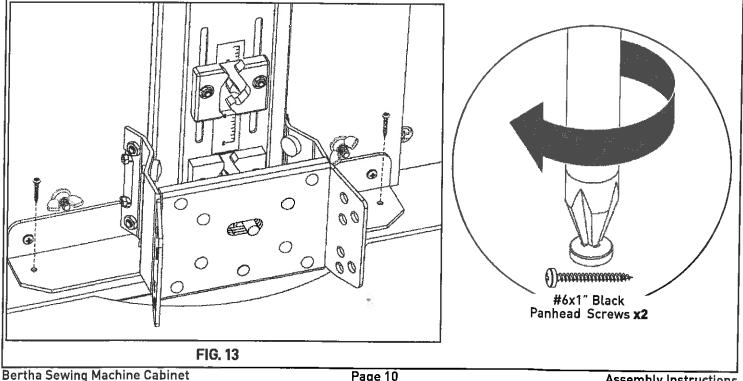
Step 12. Attach Lift Panel (L) with airlift on upside down as shown in FIG. 12. Using the Carriage Bolts (x4) attach lift panel to the Back (H) and the Back Brace (I), poke Carriage bolts through pre-drilled

holes in panels. To tighten bolts add the washer and wing nut to all bolts. Tighten down using a wrench.



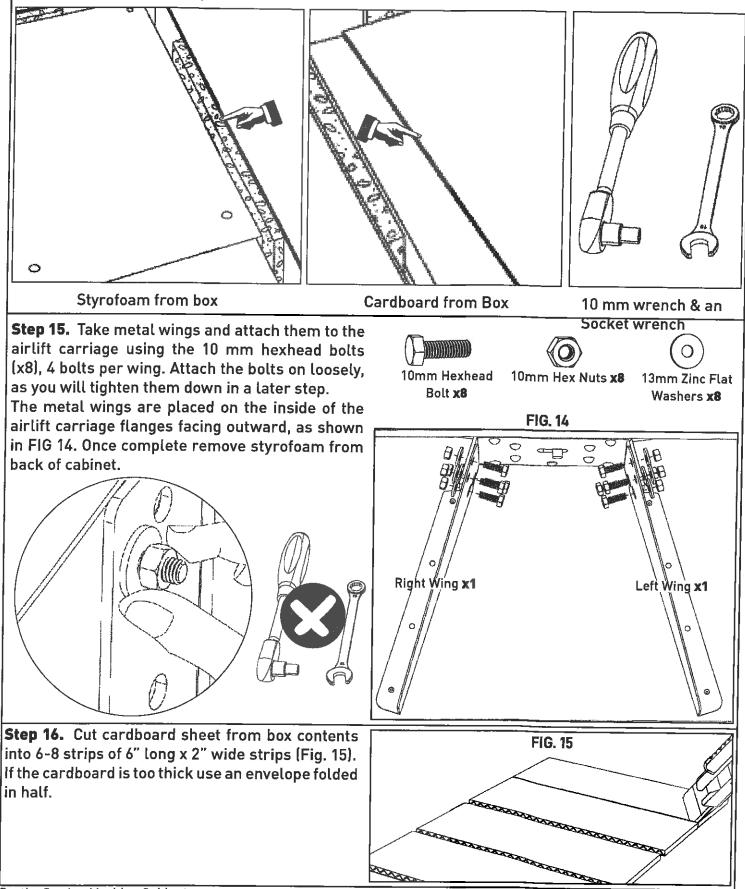
Step 13. Once the Lift Panel (L) with airlift is securely attached with all 4 Carriage Bolts to the Back (H) and Back Brace (I), attach the airlift to the Top (B) by screwing the #6x1" Black Panhead Screws (x2) to the Top Panel (B) as shown in FIG. 13.

Note: There are no pre-drilled holes to screw #6x1" Black Panhead Screws (x2) through the metal holes on Panel B. You can either drill a small hole to help get the screws started or use a power screwdriver. Using a manual screwdriver may be too difficult.



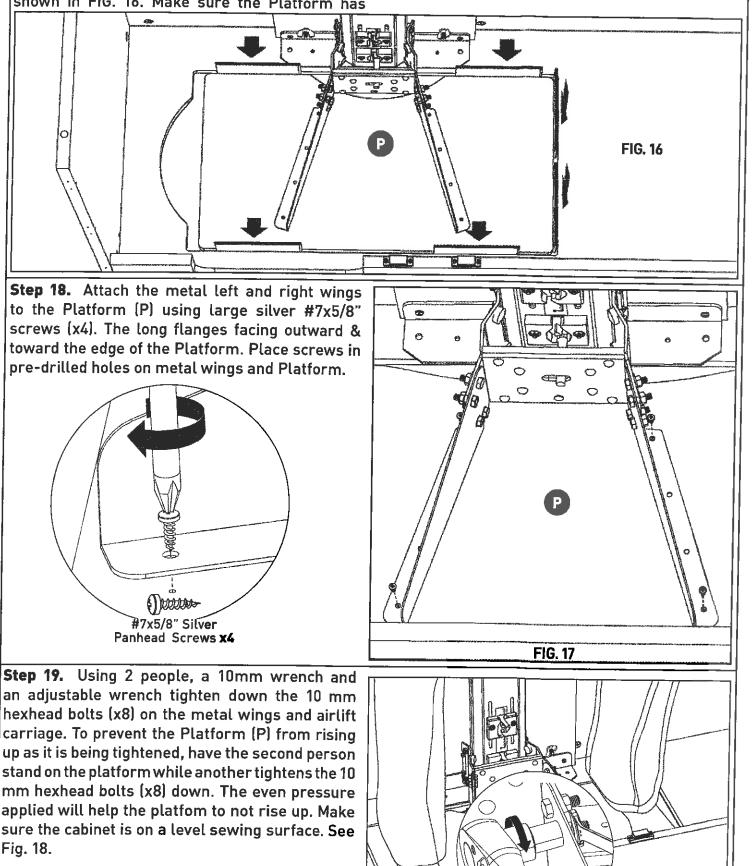
**Step 14.** The opening you set your sewing machine on in the cabinet Is quite large.

The opening allows the cabinet to accommodate larger sewing machines, but makes it difficult to level the platform you set your machine on. The following instructions will help you level the Platform (P). You will need the styrofoam from the box, a sheet of cardboard from the box & a 10 mm wrench and an socket wrench.



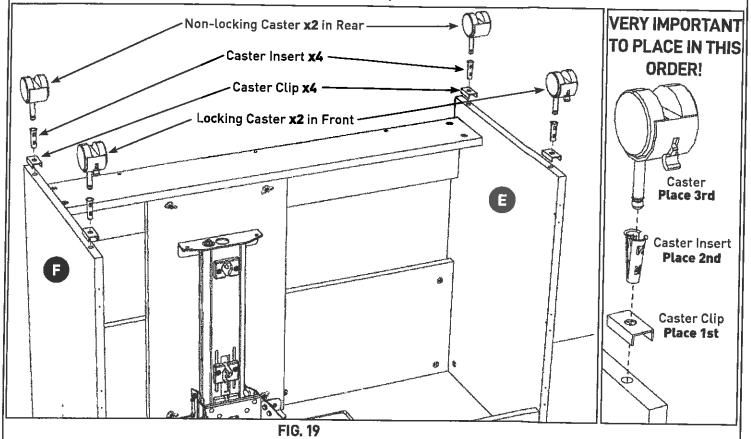
**Step 17.** Place cardboard strips around the Platform (P) to keep the Platform square, as shown in FIG. 16. Make sure the Platform has

clearance on all sides. If cardboard is too thick use envelopes folded in half.



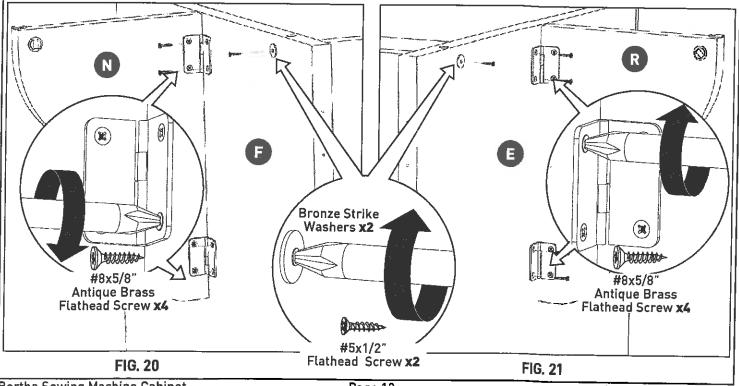
**Step 20.** Install Caster Clips over holes in Sides (E & F), tap in Caster Inserts through hole on Clips. Once complete tap Casters into Sides (E & F).

Locking casters in front of unit and non-locking casters in back of unit. Make sure Caster Clips are placed 1st!

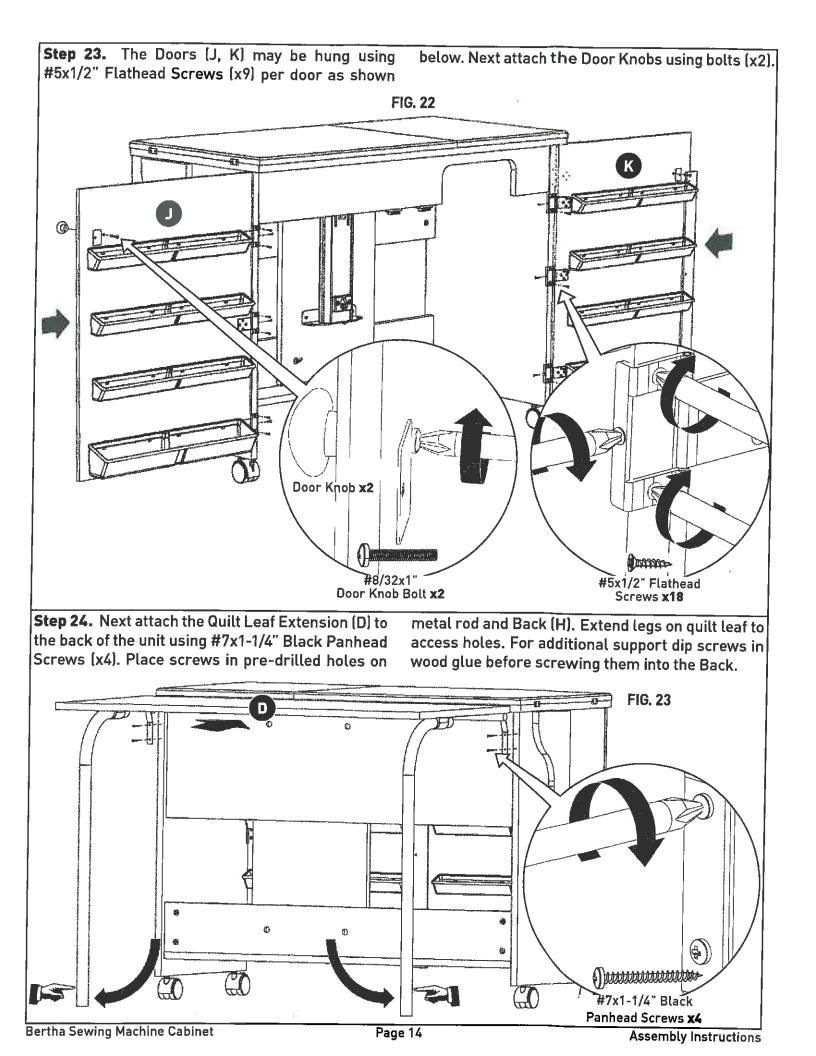


**Step 21.** Using 2 people CAREFULLY lift and turn the cabinet right side up placing the unit on the 4 casters. **Step 22.** Attach both Leaf Supports (R & N) to outside of Left Side (E) & Right side (F) with #8x5/8" Antique Brass Flathead Screws (x8).

Part (R) will attach to Left Side (E) (Fig. 21) & N to Right Side (F) (Fig. 20). Attach the Bronze Strike Washers (x2) with #5x1/2" Flathead Screws (x2) to both Side Panels (E & F).



Bertha Sewing Machine Cabinet

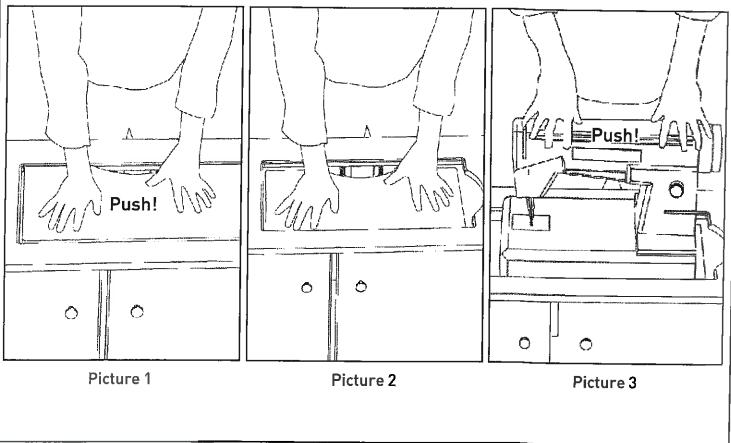


The Air Lift has 3 positions for your sewing machine: storage, flatbed and freearm.

## Follow these simple instructions to move the Air Lift into the 3 Different Positions:

- 1. Once your cabinet is fully assembled you can begin moving the Air Lift.
- 2. To activate the mechanism for the first time open the door on the cabinet and push down with 2 hands on the platform and release, as shown below in pictures 1 and 2.
- 3. The top position known as the freearm position usually takes 2 small pushes to activate. The freearm position has more resistance then the other two positions.
- 4. Once you are comfortable moving the platform up and down into the 3 positions place your sewing machine on the platform.
- 5. Before moving the platform with your sewing machine on it, check to see that your machine is sitting centered on the platform and will not hit the sides of the cabinet as it moves up and down in the cabinet.
- 6. Push down on your sewing machine sitting in the cabinet to activate the Air Lift, as shown below in picture 3.
- 7. Heavier machines (20 pounds or more) may move slower then other lightweight machines and may need assistance as they move into the top positions. Heavier machines may require you to lift slightly on the platform for machine to lock the Air Lift into position.

For a demonstration, watch our video "How Airlift Works" at www.arrowcabinets.com



Your platform located in the cabinet can be drilled to accommodate the mounting of a sewing machine to it. It is NOT our recommendation to mount or bolt your sewing machine down for the Air-Lift mechanism to work. The Air-Lift mechanism will still work even if the sewing machine is not bolted down.

If however, you want to mount/bolt your sewing machine down to the platform, you MUST wait until you receive your machine specific insert. Once you receive your machine specific insert, move your machine on the platform to allow the insert to fit around the machine.

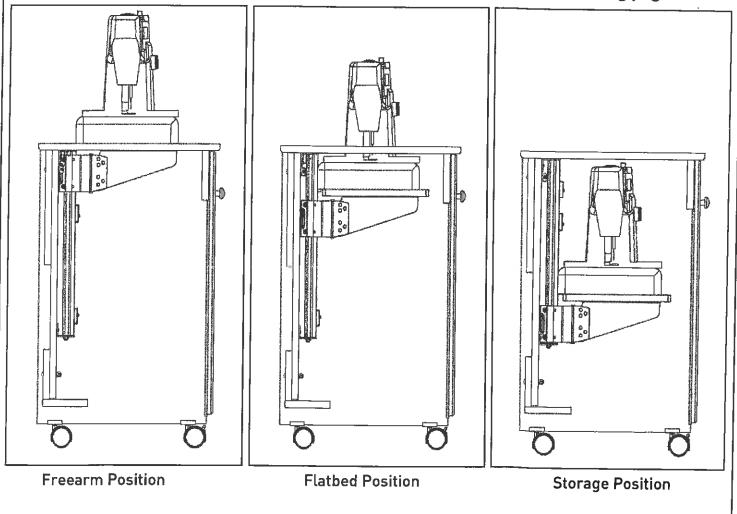
Once the insert fits around the machine, you can mount/bolt the machine down. You will need to purchase mounting bolts for your sewing machine from your local dealer or the manufacture of your machine. Place the bolts in the bottom of your sewing machine and mark the bottom of the bolt with lipstick or a marker. Place the machine with the bolts hanging down and the insert in place on the platform in the preferred position.

### CAUTION:

This cabinet is equipped with a vertical Air-Lift Mechanism which is powered by gas filled cylinder to aid in raising and lowering the sewing machine.

Because gas filled cylinder is heavy duty do not let go of machine and platform when moving from one position to the other.

To move the Platform to any position please follow the instructions on following page.



## Adjusting the Platform Height for the Flatbed

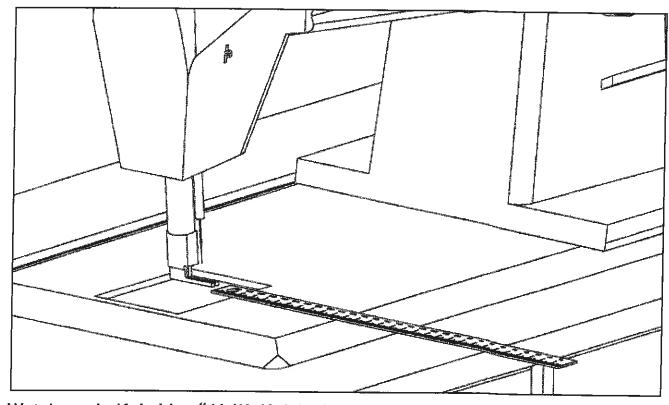
The Air Lift has 3 positions for your sewing machine: storage, flatbed and freearm. The flatbed position is the second position on the Air Lift and is the position most sewers will sew in. The tip of the needle on your sewing machine should be level with the edge of the cabinet for proper positioning in the flatbed position as seen in the below picture. If your needle is sitting too far down in the cabinet or too far above the edge of the cabinet you will need to adjust your Air Lift.

Follow these simply instructions for adjustment of your Air Lift:

- 1. Place your sewing machine on the platform inside the cabinet.
- 2. Place the Air lift mechanism in the top position or freearm position.
- 3. Tuck your head under the cabinet looking at the Air Lift Mechanism.
- 4. You will notice the Air Lift has 3 black square boxes on it. The middle black square box has a scale behind it.
- 5. Go to the middle black square box and loosen the 2 silver hex nuts using an 8 mm wrench.
- 6. Move the platform where your sewing machine is sitting down to the desired flatbed position. Remember the tip of the needle should be level with the edge of the cabinet.
- 7. Once you have the desired position look under the cabinet at the scale to see what mark the scale is at.
- 8. Move the platform back to the top position or freearm position.
- Move the black square box to the correct number on the scale and re-tighten down the hex nuts using an 8 mm wrench.

### \*The adjustment may take 2 or 3 times before it is right.

If the platform returns to its original flatbed position you have not tightened the hex nuts down tight enough.



Watch our helful video "Airlift Height Adjustment" at www.arrowcabinets.com

# Frequently Asked Questions About Sewing Cabinets

Q: Is the platform that I set my sewing machine on in the Norma Jean Model 350, 351, 352

### adjustable?

A: Yes, just loosen up the two bolts on the middle black square bracket with the scale located on the airlift mechanism and either raise the platform up or down. To tighten the bolts down use an 8 mm wrench. If the platform returns to the same position the bolts are not tighten down enough. Watch "Airlift Height Adjustment" at www.arrowcabinets.com

Q: The drawers on the 350 series cabinets don't fit, why?

**A:** Loosen the screws on the drawer runners. If your drawer runners are turning white by the screw holes, you have tightened the runners down too tightly causing them to bow. Your drawer will not fit in the cabinet with bowed out runners.

**Q:** There does not seem to be holes for my drawer runners on the right side piece or the partition piece for my cabinet model 350 series, what do I do?

**A:** The drawer runner holes are very small and hard to see often. To make sure you have holes run your hand up and down the panels before calling the parts department.

**Q:** Do I need to bolt my sewing machine down to the platform in the cabinet for the airlift mechanism to work properly?

**A:** No. It is not necessary to mount your sewing machine down. The Air-Lift will work with or without the sewing machine being mounted down. We recommend that no sewing machine should be bolted down.

Q: My rubber bumpers keep falling off my leaf supports, what do I do?

**A:** The rubber bumpers should always go on the outside edge of the leaf supports. If you need new bumpers call 1-800-533-7347. To clean the surface of the leaf support before putting new bumpers on it, use a product like Goo Gone followed with window cleaner.

Q: How do I know if I am missing parts for my cabinet?

**A:** Make sure have received the right number of boxes from Fed Ex or UPS. Norma Jean come in 3 boxes. Sometimes deliveries are split up and boxes will arrive on different days. If you are missing boxes or parts, please call our toll-free line:

1-800-533-7347. The customer service line is open Monday through Friday 8:00 to 5:00 Central Standard time.

Q: My cabinet did not come with an insert listed as part number 9801, why?

**A:** The insert is a special order piece made to the dimensions of the sewing cabinet opening and the brand name/model number of your sewing machine. The machine specific insert is not a stocked item, so the Insert will ship separately from the cabinet. For further questions on machine specific inserts please call 1-800-533-7347.

# Frequently Asked Questions About Sewing Cabinets

Q: The platform my sewing machine is on is not level, what do I do?

A: Loosen up the 6mm hex nuts and bolts located underneath the platform on the steel wings. Once the platform is loosened adjust the platform to the level you want and begin tightening the bolts back down. For best results use two 10mm wrench on both sides of the bolt and a level.

**Q:** My platform won't go down because it keeps hitting the 2 bolts located on the black square box locatedon the Air-lift mechanism, what do I do?

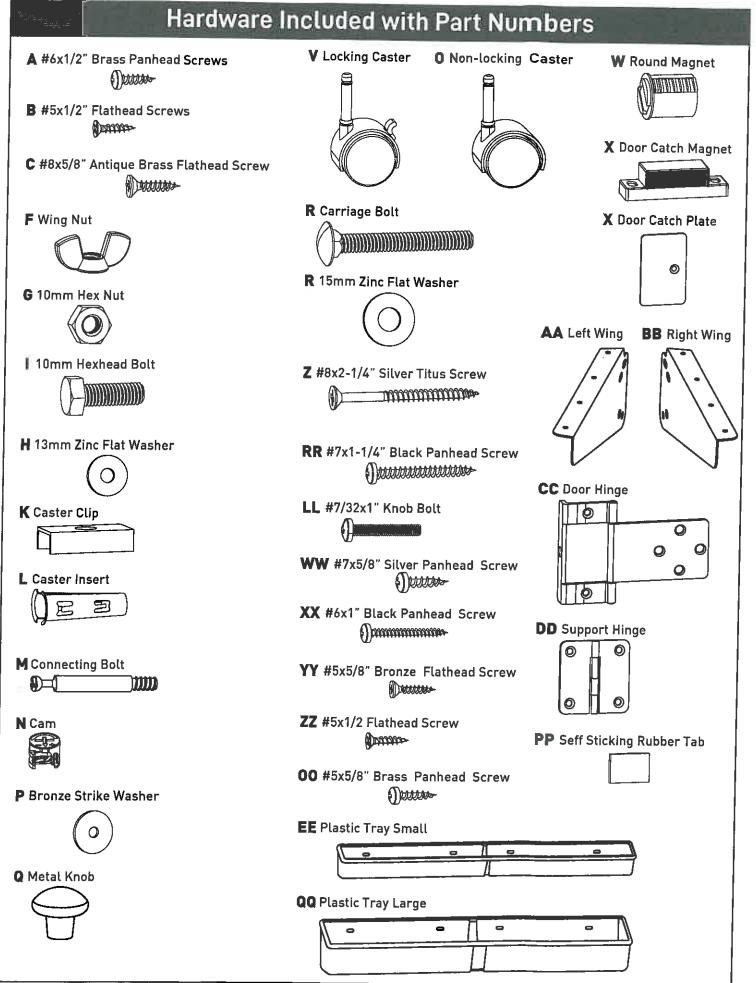
A: Loosen the 4#8x1/2" screws located underneath the platform on the steel wings and pull the platform slightly forward. The platform will only move a few centimeters, but it will be enough to clear the bolts in the back. Remember to tighten the screwsback down.

Q: My Air-lift mechanism seems stiff and won't lift my machineall the way up, why?

A: The Air-Litt mechanism does not do all of the lifting; it assists you in lifting the machine.

You must lift or press on the machine.

For more help and demonstrations, visit www.arrowcabinets.com Video section.





## Accessories to Complete Your Sewing Experience

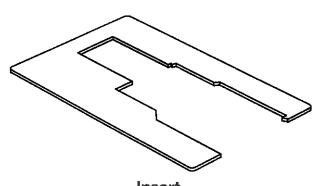
### **Custom Insert**

Enhance your sewing experience with a custom-made insert for your Arrow or Kangaroo cabinet. Inserts are designed to reduce the gap between the machine and cabinet opening. This provides an ergonomic work surface for the free arm of the sewing machine, allowing for straighter stitches, less fatigue and an overall better experience using your machine and cabinet.

### **Arrow Sewing Chairs**

Our sewing chairs are designed to provide comfort, support, and the fashionable look you want for your space. Our chairs are the perfect accessory for any craft and sewing room and are offered in several fabric and color options. "They provide necessary lumbar support and comfort for long term sewing. Arrow chairs also have a hidden storage compartment under the seat, perfect or hiding small notions, patterns, and anything else you need.

Visit your local Arrow dealer or arrowcabinets.com for ordering information.



Insert



Hydraulic Sewing Chair

04-:

P.O. Box 307 Delavan, WI 53115 1-800-533-7347 cs@arrowcabinets.com www.arrowcabinets.com