

## **PLEASE REGISTER AS A DYSON MACHINE OWNER**

To help us ensure you receive prompt and efficient service, please register as a Dyson machine owner. There are three ways to do this:

Online at [www.dyson.com](http://www.dyson.com)

Telephone the Dyson Helpline, 1-855-533-1098.

Complete the enclosed Warranty Form and post it to us.

This will confirm ownership of your Dyson machine in the event of an insurance loss, and enable us to contact you if necessary.

## **2 YEAR WARRANTY**

### **TERMS AND CONDITIONS OF THE DYSON 2 YEAR LIMITED WARRANTY.**

## **WHAT IS COVERED**

Your Dyson machine is warranted against original defects in material and workmanship for a period of 2 years from the date of purchase, when used for private household purposes in accordance with the Dyson Operating Manual. This warranty provides, at no extra cost to you, all labor and parts necessary to ensure your machine is in proper operating condition during the warranty period. This limited warranty is subject to the following terms:

## **WHAT IS NOT COVERED**

Dyson, Inc. shall not be liable for costs, damages or repairs incurred as a result of:

Machines purchased from an unauthorized dealer.

Careless operation or handling, misuse, abuse and/or lack of maintenance or use not in accordance with the Dyson Operating Manual.

Use of the machine other than for normal domestic purposes within the United States, e.g. for commercial or rental purposes.

Use of parts not in accordance with the Dyson Operating Manual.

Use of parts and accessories other than those produced or recommended by Dyson, Inc.

External sources such as weather.

Repairs or alterations carried out by unauthorized parties or agents.

Clearing blockages from your machine.

Normal wear and tear, including normal wearing parts, such as clear bin, belt, filter, brush bar, hose assembly and power cord (or where external damage or abuse is diagnosed), carpet or floor damage due to use not in accordance with manufacturer's instructions or failure to turn the brush bar off when necessary.

Reduction in battery discharge time due to battery age or use.

## WARRANTY SERVICE

Please fill out and return the Warranty Form, or register online at [www.dyson.com](http://www.dyson.com)

Before service can take place, the terms of the limited warranty require that you contact the Dyson Helpline with your model name/number, serial number, date and place of purchase.

Please keep your purchase receipt in a safe place to ensure you have this information.

All work will be carried out by Dyson, Inc. or its authorized agents.

Any replaced defective parts will become the property of Dyson, Inc.

Service under this warranty will not extend the period of this warranty.

If your machine is not functioning properly, please call the Dyson Helpline. Most issues can be rectified over the telephone by our trained Customer Care staff. If this is not possible Dyson, Inc. will arrange for your machine to be repaired and returned in full working order at no extra cost to yourself.

## WARRANTY LIMITATIONS AND EXCLUSIONS

Any implied warranties relating to your machine including but not limited to warranty of merchantability or warranty of fitness for a particular purpose, are limited to the duration of this warranty. This limitation is not allowed by some States and so this limitation may not apply to you.

Your remedy for breach of this warranty is limited to the warranty service described above. Dyson, Inc. will not be liable for any consequential damages or incidental damages you may incur in connection with your purchase and use of your machine. This limitation is not allowed by some States and so this limitation may not apply to you.

This limited warranty gives you specific legal rights. You may also have other rights which vary by State.

This limited warranty is not transferable.

## IMPORTANT DATA PROTECTION INFORMATION

Your details will be held by Dyson, Inc. or others on behalf of Dyson, Inc. so that we can assist you more quickly in our Customer Service department. From time to time, Dyson, Inc. may send you special offers and news of our latest innovations. Check the box on the Warranty Form within the Dyson Operating Manual if you do not wish to receive marketing or promotional information from Dyson, Inc. For more information about our data collection practices, please refer to the Dyson, Inc. privacy policy at [www.dyson.com/privacy](http://www.dyson.com/privacy)

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.